SUMMARY

ADE HAERUDIN. Worker Satisfaction in Gunung Walat Educational Forest. Supervised by YULIUS HERO

Gunung Walat Educational Forest has some benefits such as economic, ecology, and social benefits. The example of economic benefit is the existence of labour. Gunung Walat Educational Forest use labour from their neighbourhood to be used as staff workers and tappers. Ecological benefits of Gunung Walat Educational Forest that is felt by people are free abundant air and water clean. Social benefits of Gunung Walat Educational Forest are transportation access for the public to interact with each other, go into town, and know the outside world. Therefore, we must studied about benefits of Gunung Walat Educational Forest to the satisfaction of workers, both staff workers and tappers.

The method of research that was used to collect data using questionnaires based on Likert scale to determine the external factors to level of satisfaction. Level of satisfaction of workers in Gunung Walat Educational Forest will be higher if the needing of them has been fulfilled. The result of research showed that staff workers have higher level of satisfaction than level of satisfaction of tappers. This is because Gunung Walat Educational Forest has enough fulfilled needing of staff workers than needing of the tappers.

The result of Spearman correlation test showed that there was a significant correlation between salary external factors of staff workers to satisfaction, and tappers just the working condition that has significant correlation to satisfaction. Therefore, improvement and assessment of external factors were very important conducted by dilakukan Gunung Walat Educational Forest to avoid decreasing of the level of employee satisfaction. Meanwhile, there was not a significant correlation between internal factors and level of satisfaction.

Keywords: benefits, staff workers, tappers, needing, level of satisfaction, Gunung Walat Educational Forest